

THE STRUCTURAL PEST CONTROL BOARD

A BOARD WITHIN
THE DEPARTMENT OF CONSUMER AFFAIRS

2005 Evergreen Street,
Suite 1500
Sacramento, CA 95815

Purpose of the Structural Pest Control Board

The board was established for the purpose of ensuring that structural pest control businesses and professionals that engage in activities which have potential impact upon the public health, safety, and welfare are adequately regulated in order to protect the people of California.

The image shows the cover of a spiral-bound notebook. The cover is a light beige or tan color with a fine, woven fabric texture. On the left side, there is a silver metal spiral binding. The text is centered on the cover in a bold, black, sans-serif font.

STRUCTURAL PEST CONTROL BOARD MEMBERS

4 Public
3 Industry



Structural Pest Control Board

Curtis Good, President

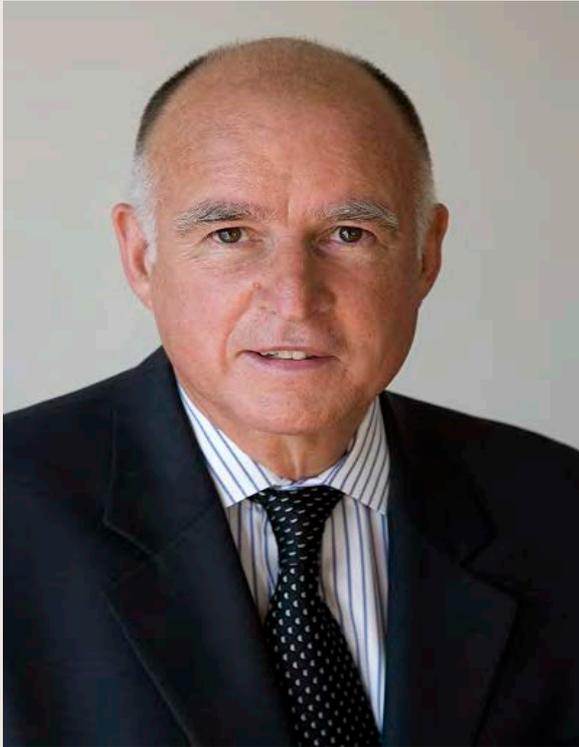
David Tamayo, Vice President

Clifford Utley Ronna Brand

Mike Duran Naresh Duggal

Marisa Aurora

Governor Appointments



2 Public Members



Roma Brand

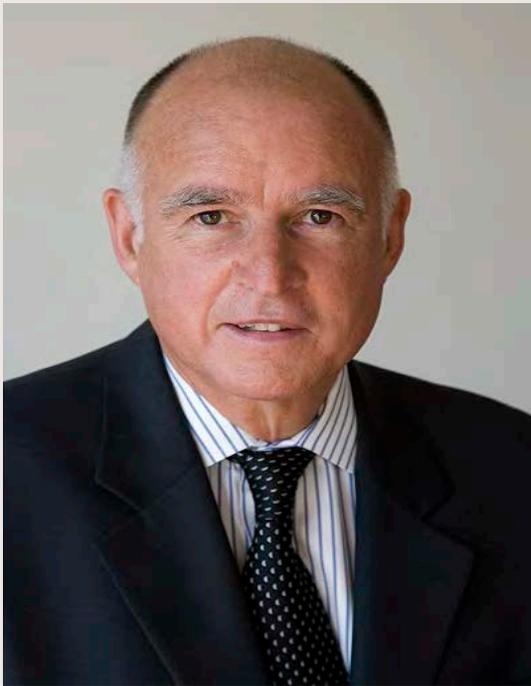


Naresh Duggal

Terms Expire: 6/2017

Governor Appointments

3 Industry Members



Mike Duran



Clifford Utley

Terms Expire: 6/2015



Curtis Good

Term Expires:
6/2013

Speaker Appointment



1 Public Member



Dave Tamayo

Term Expires: 6/2016

Senate Rules Committee



1 Public Member

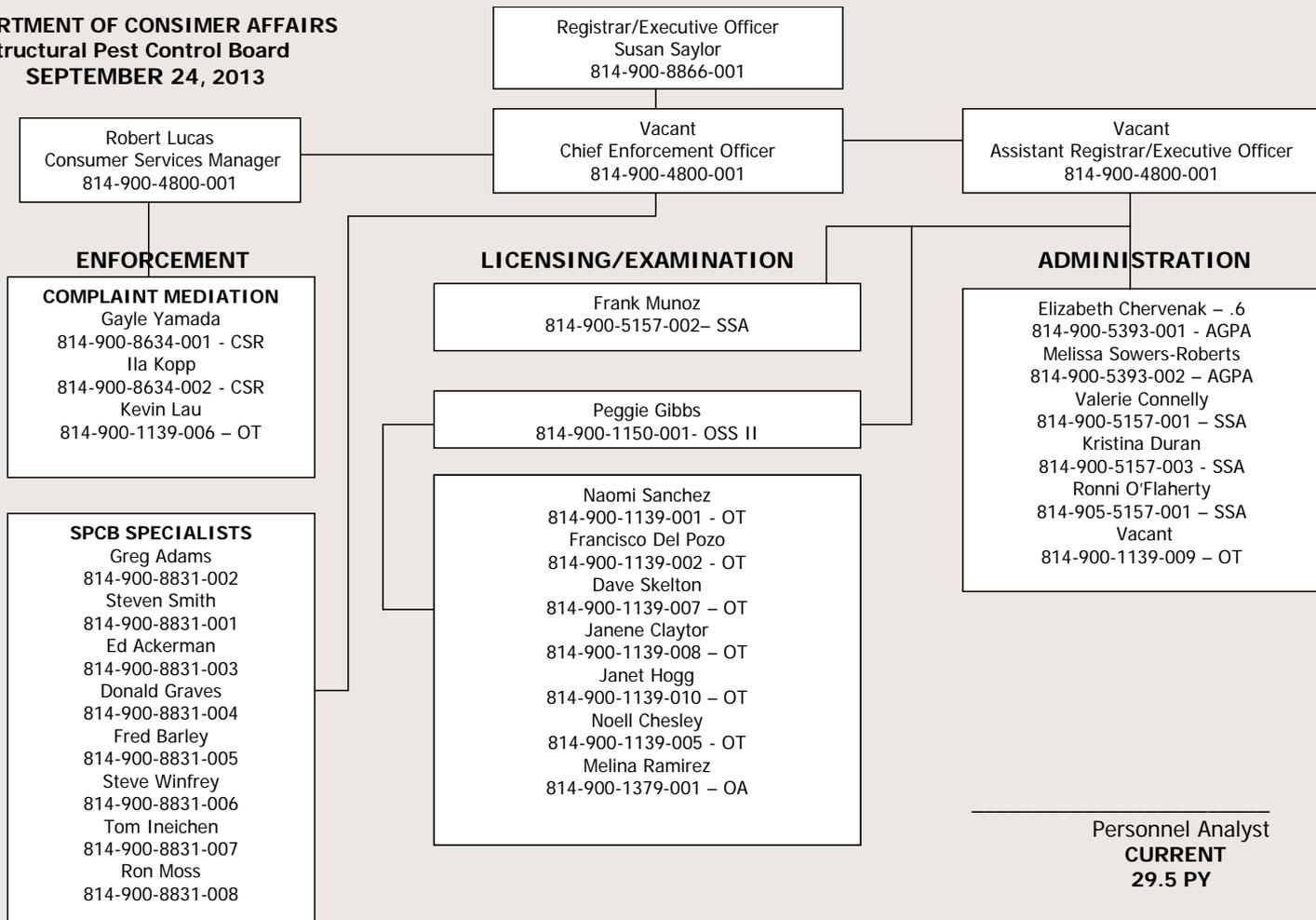


Marisa Quiroz

Term Expires: 6/2016

SPCB Organization Chart

DEPARTMENT OF CONSUMER AFFAIRS
Structural Pest Control Board
SEPTEMBER 24, 2013



SPCB Funding

SPCB operates from funding received through:

- Licensing and Registration Fees
- Record Processing Fees

Fund Revenues received through:

- Monthly Pesticide Use Report "Stamp" Fees
- Administrative Fines

SPCB Funding

SPCB Fund Expenditures:

- Reimbursements for:
 - CAC (Structural Civil Penalty) Investigations
 - CAC Structural Regulatory Training
- Expenses of:
 - Disciplinary Review Committee (DRC)

Consumer Services

Consumers contact the SPCB in advance of services to:

- Gain knowledge on what to expect when contracting for pest control services
- Get information on methods of treatment
- Learn of complaint histories of companies

Consumer Information

- Consumers are encouraged to:
 - resolve a dispute with the registered company which may include seeking an inspection from a 2nd registered company
 - file a complaint with SPCB
- Consumers may be provided information on civil redress

Why cases are referred to a Specialist:

- Company never responds to SPCB
- Evidence suggests possible violation &
- Consumer Services Rep is unable to mediate a resolution
- At the insistence of a consumer
- At the direction of the Registrar
 - Evidence suggests egregious violations

When should You call the Board?

- To refer a case to the Board
- To obtain:
 - detailed licensee information
 - bonding and insurance info
- To find results of a disciplinary action