DPR’s Licensing and Certification Program is now offering computer-based exams for the Qualified Applicator License (QAL), Qualified Applicator Certificate (QAC), and Dealer Designated Agent (DDA) License examinations. Pest Control Adviser (PCA) License and Pest Control Pilot Certification exams are currently being given in person by DPR staff at our Sacramento area office. Applications for a new DPR license or certificate will continue to be mailed to and processed by DPR’s Licensing and Certification Program.

**QAL, QAC, & DDA examinees:**  
You do not need to write in your choice for an exam date and location on your application. Please leave the “Exam Schedule” section of your application blank. Once your application and payment are received by DPR, you will be contacted by email to schedule your exam date, time and location at one of the testing centers located throughout California. Applicants will be contacted by no-reply@psiexams.com at the email address noted on their application.

**PCA & Pest Control Pilot examinees:**  
You do not need to write in your choice for an exam date or location on your application. All PCA and Pest Control Pilot exams are currently being held in Sacramento. You will be contacted by DPR to schedule an exam date. Applicants will be contacted in the order received.

If you recently submitted a new application and you haven’t heard from us within 45 days of mailing, please email us at LicenseMail@cdpr.ca.gov. DPR appreciates your patience, it would be best to give us time before calling or emailing as staff will not have additional information they can provide.

We encourage you to sign up for DPR’s Licensing, Certification and Continuing Education electronic mail list so that you can be informed of important licensing updates:  
https://www.cdpr.ca.gov/docs/dept/listserv/listdesc.htm

Cheating is Against the Law:  
Food and Agriculture Code (FAC) Section 11972 makes it unlawful for any person to cheat on or subvert a licensing examination. “Subvert” includes, but is not limited to, the unauthorized possession, reproduction, or distribution of any portion of the licensing examination. It is also unlawful to make any false or fraudulent statement, record, report or use any fraud or misrepresentation in connection with meeting any license requirement. Please note that each offense is punishable by a civil penalty of up to $5,000.

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